

Toilets

Faulty toilet seats

Toilet seats vary, but some residents have found this one matches theirs:

https://www.amazon.co.uk/gp/product/B003VZJ1Y2/ref=ppx_yo_dt_b_asin_title_o01_s00?ie=UTF8&psc=1

Maintenance of toilet cisterns

A few residents have found that their toilet cistern were operating 24/7 which can result in a larger water bill.

The flow of water was almost imperceptible, just a slight movement of the water in the toilet bowl. This can be sorted out by adjusting the ballcock but also simple maintenance to deal with limescale can help.

Toilet cisterns vary, but we have included a step by step guidance below

These instructions apply to dual flush toilet cisterns that have not been modified.

1. Turn off the water supply to the toilet by turning a screw found under the toilet bowl, a half turn to the right



2. Flush the toilet

3. Remove the lid from cistern

Two parts of the system are visible:



(note: the photo shows the cistern in a vertical profile, rather than the usual horizontal profile)

4. Now remove the lower/left hand part (with the red arm) by using firm but not forceful pressure down (to prevent clips breaking) and turning anticlockwise to release
5. Using any suitable implement, such as a bottle brush, clean off the limescale deposit that, if allowed to build up, will affect the performance of the cistern. You might like to use a spray limescale descaling product, though this isn't absolutely necessary
6. The cistern outlet valve (on the right of the cistern/upper side of the photo) also needs to be checked and cleaned regularly to prevent limescale build up adversely affecting the cistern operation. If the toilet is continuously flushing, it means that the procedure is necessary

Follow steps 1, 2 & 3 above before removing the valve body

7. To remove the valve body, grip and turn it anticlockwise, again using firm but not forceful pressure downwards (to prevent clips breaking)
8. Removing the valve body exposes the valve seal (A & B in diagram below, provided with Ideal Vidima spare part reference SV01967)

9. Inspect and clean the valve seal, using a brush and limescale cleaner
10. After some time, the valve seal will have to be replaced as it will gradually shrink. If you notice the cistern is repeatedly flushing, this is the cause!
11. Remove the valve retaining clip and insert a screwdriver down the centre hole (C & D in diagram) to remove and replace valve seal if it has shrunk
12. Check condition of seal face and remove any obstruction
13. Refitting the valve is the reversal of removal, taking care to locate the tabs of the valve body into the lugs of the valve seat (E & F)
14. Refit cistern lid and turn on water. Re-fill cistern, test flush for usual cistern operation.

Diagram follows:

